

**Verizon New Hampshire
Performance Assurance Plan Report**

UNE Platform

July-08

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	Wgtd. Score					
		VZ	CLEC	VZ	CLEC									
PO-1-01-6020	Customer Service Record - EDI	0.06	3.89		190	3.82	0	2	0.000					
PO-1-03-6020	Address Validation -EDI	2.65	4.96		796	2.31	0	2	0.000					
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000					
PO-1-01-6030	Customer Service Record - CORBA	0.06	0.60		60	0.54	0	2	0.000					
PO-1-03-6030	Address Validation - CORBA	2.65	2.08		1,260	-0.57	0	2	0.000					
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		100.00				0	5	0.000					
PO-1-01-6050	Customer Service Record - Web GUI	0.06	0.79		3,120	0.73	0	2	0.000					
PO-1-03-6050	Address Validation - Web GUI	2.65	2.37		2,404	-0.28	0	2	0.000					
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5	0.000					
OR Ordering														
OR-1-02-3140	% On Time LSRC - Flow Through - Platform - 2hrs	100.00			869		0	10	0.000					
OR-2-02-3140	% On Time LSR Reject - Flow Through - Platform	100.00			149		0	5	0.000					
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent	0.04			9,992		0	5	0.000					
OR-4-16-1000	% On Time PCN - 1 Business Day	99.48			9,992		0	5	0.000					
OR-4-17-1000	% Billing Completion Notifiers sent on time	98.65			9,992		0	5	0.000					
OR-5-03-3140	% Flow-Through Achieved-UNE POTS Platform	98.64			881		0	5	0.000					
OR-6-03-3140	% Accuracy - LSRC - Platform	0.00			110		0	5	0.000					
OR-1-04-3140	% OT LSRC - No Facility Check - Platform	98.70			77		0	5	0.000					
OR-1-06-3140	% OT LSRC/ASRC - Facility Check - Platform	94.74			19		0							
OR-2-04-3140	% OT LSR Rej. - No Facility Check - Platform	97.50			40		0	2	0.000					
OR-2-06-3140	% OT LSR/ASR Rej. - Facility Check - Platform	100.00			11		0	2	0.000					
PR Provisioning														
PR-3-01-3140	% Completed in 1 Day (1-5 Lines - No Disp) - Platform *	83.30	84.06	4,672	207	2.65	0.3630	0	5	0.000				
PR-4-05-3140	% Missed Appointment- VZ - No Dispatch - Platform *	0.04	0.00	10,284	500	0.09	5.0000	0	20	0.000				
PR-4-04-3140	% Missed Appointment - VZ - Dispatch - Platform *	8.55	2.78	1,696	72	3.36	2.2201	0	10	0.000				
PR-4-02-3100	Average Delay Days - Total - POTS	2.72	1.00	149	2	4.17	2.97	SS	0					
PR-5-01-3140	% Missed Appointment - Facilities - Platform *	1.24	0.00	1,696	72	1.33	5.0000	0	5	0.000				
PR-5-02-3140	% Orders Held for Facilities > 15 days - Platform *	0.18	0.00	1,696	72	0.50	5.0000	0	5	0.000				
PR-6-01-3140	% Installation Troubles within 30 days - Platform *	7.06	3.06	9,009	816	0.94	4.8856	0	10	0.000				
MR Maintenance & Repair														
MR-1-01-6050	Average Response Time - Create Trouble	7.96	3.46		1,464			-4.49	0	2	0.000			
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	68.36	58.10		3,356			-10.26	0	2	0.000			
Stat. Score														
MR-3-01-3144	% Missed Repair Appointments - Loop - Platform - Bus *	28.04	27.41	895	135	4.15	0.2460	0	10	0.000				
MR-3-02-3144	% Missed Repair Appointments - CO - Platform - Bus	13.89	33.33	36	3	20.78	SS		0					
MR-4-02-3144	Mean Time to Repair - Loop Trouble - Platform - Bus	13.58	15.56	895	135	18.17	1.68	-1.1787	-1	5	-0.024			
MR-4-03-3144	Mean Time to Repair - CO Trouble - Platform - Bus	11.40	12.46	36	3	21.95	13.19	SS		0				
MR-4-06-3144	% Out of Service >4 Hours - Platform - Bus *	73.30	82.00	693	100	4.73	-1.7764	-2	5	-0.048				
MR-4-07-3144	% Out of Service >12 Hours - Platform - Bus *	40.84	52.00	693	100	5.26	-1.9958	-2	5	-0.048				
MR-4-08-3144	% Out of Service > 24 Hours - Platform - Bus *	12.41	13.00	693	100	3.53	-0.0357	0	5	0.000				
MR-3-01-3145	% Missed Repair Appointments - Loop -Platform - Res *	14.89	10.60	6,851	151	2.93	1.6330	0	10	0.000				
MR-3-02-3145	% Missed Repair Appointments - CO - Platform - Res	10.37	0.00	135	2	21.72	SS		0					
MR-4-02-3145	Mean Time to Repair - Loop Trouble - Platform - Res	29.00	23.93	6,851	151	22.64	1.86	2.7253	0	5	0.000			
MR-4-03-3145	Mean Time to Repair - CO Trouble - Platform - Res	11.74	10.71	135	2	18.65	13.28	SS		0				
MR-4-06-3145	% Out of Service >4 Hours - Platform - Res *	89.58	87.80	5,463	123	2.79	0.8018	0	5	0.000				
MR-4-07-3145	% Out of Service >12 Hours - Platform - Res *	75.75	72.36	5,463	123	3.91	0.9737	0	5	0.000				
MR-4-08-3145	% Out of Service > 24 Hours - Platform - Res *	53.07	44.72	5,463	123	4.55	1.9250	0	5	0.000				
MR-5-01-3140	% Repeat Reports w/in 30 days - Platform *	14.84	11.34	7,927	291	2.12	1.7802	0	10	0.000				
BI Billing														
BI-1-02-1000	% DUF in 4 Business Days		100.00		513,873				0	5	0.000			
"NA" - No Activity or Results cannot be calculated due to zero in the Denominator							"UD" - under development		"SS" - Small Sam		Totals	-5	210	-0.119

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance

* Stat and Performance score determined through permutation test

**Verizon New Hampshire
Performance Assurance Plan Report**

UNE LOOP

July-08

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	Wgtd. Score
		VZ	CLEC	VZ	CLEC				
PO-2-02-6010	OSS Interface Availability - Prime - WPTS		100.00				0	5	0.000
PO-1-01-6020	Customer Service Record - EDI	0.06	3.89		190	3.82	0	2	0.000
PO-1-03-6020	Address Validation - EDI	2.65	4.96		796	2.31	0	2	0.000
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000
PO-1-01-6030	Customer Service Record - CORBA	0.06	0.60		60	0.54	0	2	0.000
PO-1-03-6030	Address Validation - CORBA	2.65	2.08		1,260	-0.57	0	2	0.000
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		100.00				0	5	0.000
PO-1-01-6050	Customer Service Record - Web GUI	0.06	0.79		3,120	0.73	0	2	0.000
PO-1-03-6050	Address Validation - Web GUI	2.65	2.37		2,404	-0.28	0	2	0.000
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5	0.000

OR Ordering		VZ	CLEC	VZ	CLEC	VZ Std Deviation	Sampling Error	Stat. Score	Diff.	Perf. Score	Wgt.	Wgtd. Score
OR-1-02-3331	% On Time LSRC - Flow Thru - Loop/Pre-Qual - 2hrs											
OR-2-02-3331	% On Time LSR Reject - Flow Thru - Loop/Pre-Qual	99.14			1,508				0	5	0.000	
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent	0.04			9,992				0	2	0.000	
OR-4-16-1000	% On Time PCN - 1 Business Day	99.48			9,992				0	2	0.000	
OR-4-17-1000	% Billing Completion Notifiers sent on time	98.65			9,992				0	2	0.000	
OR-5-03-3112	% Flow-Through Achieved-UNE POTS Loop	98.41			882				0	5	0.000	
OR-6-03-3331	% Accuracy - LSRC - Loop	0.00			630				0	5	0.000	
OR-1-04-3331	% OT LSRC - No Facility Check - Loop/LNP	99.62			526				0	5	0.000	
OR-1-06-3331	% OT LSRC/ASRC - Facility Check - Loop/LNP	100.00			38				0	2	0.000	
OR-2-04-3331	% OT LSR Rej - No Facility Check - Loop/LNP	100.00			121				0	2	0.000	
OR-2-06-3331	% OT LSR/ASR Rej - Facility Check - Loop/LNP	100.00			17				0	2	0.000	

PR Provisioning		VZ	CLEC	VZ	CLEC	VZ Std Deviation	Sampling Error	Stat. Score	Diff.	Perf. Score	Wgt.	Wgtd. Score
PR-4-02-3100	Average Delay Days - Total - POTS											
PR-4-04-3113	% Missed Appointment - VZ - Dispatch - Loop-New *	8.55	0.00	1,696	122		2.62	5.0000	0	20	0.000	
PR-5-01-3112	% Missed Appointment - Facilities - Loop *	1.24	0.00	1,696	122		1.04	5.0000	0	5	0.000	
PR-5-02-3112	% Orders Held for Facilities > 15 days - Loop *	0.18	0.00	1,696	122		0.39	5.0000	0	5	0.000	
PR-6-01-3113	% Installation Troubles within 30 days - Loop New *	8.36	7.08	2,249	240		1.88	0.7973	0	10	0.000	
PR-6-02-3520	% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut		2.21		497				-1	10	-0.058	
PR-6-02-3523	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut		NA							0		
PR-6-02-3525	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut		NA							0		
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut		99.44		178				0	10	0.000	
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut		NA							0		
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut		NA							0		
PR-9-04-3525	% On Time Batch Due Date-Loop-Batch Hot Cut		NA							0		

MR Maintenance & Repair		VZ	CLEC	VZ	CLEC	VZ Std Deviation	Sampling Error	Stat. Score	Diff.	Perf. Score	Wgt.	Wgtd. Score
MR-1-01-6050	Average Response Time - Create Trouble											
MR-3-01-3112	% Missed Repair Appointments - Loop - Loop *	16.40	12.01	7,755	308		2.15	2.1946	0	10	0.000	
MR-4-02-3112	Mean Time to Repair - Loop Trouble - Loop	27.23	15.63	7,755	308	22.72	1.32	5.0000	0	5	0.000	
MR-4-02-3112	% Out of Service > 12 Hours - Loop *	72.22	52.47	6,098	223		3.05	5.0000	0	5	0.000	
MR-4-08-3112	% Out of Service > 24 Hours - Loop *	48.80	14.35	6,098	223		3.41	5.0000	0	5	0.000	
MR-5-01-3112	% Repeat Reports w/in 30 days - Loop *	14.84	11.11	7,927	315		2.04	1.9663	0	10	0.000	
MR-3-02-3112	% Missed Repair Appointments - CO - Loop	12.70	0.00	63	4		17.17	SS		0		
MR-4-03-3112	Mean Time to Repair - CO Trouble - Loop	12.24	3.39	63	4	17.92	9.24	SS		0		
"NA" - No Activity or Results cannot be calculated due to zero in the Denominator "UD" - under development "SS" - Same as									Totals	-1	171	-0.058

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance
 * Stat and Performance score determined through permutation test

Verizon New Hampshire Performance Assurance Plan Report

RESALE

July-08

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	Wgtd Score		
		VZ	CLEC	VZ	CLEC						
PO-1-01-6020	Customer Service Record - EDI	0.06	3.89		190	3.82	0	2	0.000		
PO-1-03-6020	Address Validation - EDI	2.65	4.96		796	2.31	0	2	0.000		
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000		
PO-1-01-6050	Customer Service Record - Web GUI	0.06	0.79		3,120	0.73	0	2	0.000		
PO-1-03-6050	Address Validation - Web GUI	2.65	2.37		2,404	-0.28	0	2	0.000		
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5	0.000		
OR Ordering											
OR-1-02-2320	% On Time LSRC -Flow Thru -POTS/Pre-Qualified Complex -2hrs	99.18			122		0	10	0.000		
OR-2-02-2320	% On Time LSR Rej - Flow Thru - POTS/Pre-Qualified Complex	98.75			80		0	5	0.000		
OR-4-11-1000	% Completed Orders with neither a PCN or BCN Sent	0.04			9,992		0	5	0.000		
OR-4-16-1000	% On Time PCN - 1 Business Day	99.48			9,992		0	5	0.000		
OR-4-17-1000	% Billing Completion Notifiers sent on time	98.65			9,992		0	5	0.000		
OR-5-03-2000	% Flow Through - Achieved - POTS	95.35			129		0	10	0.000		
OR-6-03-2000	% Accuracy - LSRC	0.00			83		0	10	0.000		
OR-1-04-2320	% OT LSRC - No Facility Check - POTS/Pre-Qual Cmplx	100.00			47		0	5	0.000		
OR-1-06-2320	% OT LSRC/ASRC - Facility Check - POTS/Pre-Qual Cmplx	100.00			12		0	2	0.000		
OR-2-04-2320	% OT LSR Rej - No Facility Check - POTS/Pre-Qual Cmplx	100.00			23		0	2	0.000		
OR-2-06-2320	% OT LSR/ASR Rej - Facility Check - POTS/Pre-Qual Cmplx	100.00			12		0	2	0.000		
PR Provisioning											
		VZ	CLEC	VZ	CLEC	VZ Std Deviation	Sampling Error	Stat Score			
PR-3-01-2100	% Completed in 1 Day (1-5 lines - No Disp) - POTS Total *	83.30	84.21	4,672	19		8.57	0.3510	0	5	
PR-4-05-2100	% Missed Appointment- VZ - No Dispatch - POTS *	0.04	0.00	10,284	51		0.27	5.0000	0	20	
PR-4-04-2100	% Missed Appointment - VZ - Dispatch - POTS *	8.55	3.85	1,696	26		5.53	1.2921	0	10	
PR-4-02-2100	Average Delay Days - Total - POTS	2.72	14.00	149	1	4.17	4.18	SS		0	
PR-5-01-2100	% Missed Appointment - Facilities - POTS *	1.24	0.00	1,696	26		2.19	5.0000	0	5	
PR-5-02-2100	% Orders Held for Facilities > 15 days - POTS *	0.18	0.00	1,696	26		0.83	5.0000	0	5	
PR-6-01-2100	% Installation Troubles within 30 days - POTS *	7.06	2.33	9,009	172		1.97	2.9349	0	15	
MR Maintenance & Repair											
							Diff.				
MR-1-01-6050	Average Response Time - Create Trouble	7.96	3.46		1,464		-4.49	0	2	0.000	
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	68.36	58.10		3,356		-10.26	0	2	0.000	
Stat Score											
MR-3-01-2110	% Missed Repair Appointments - Loop - Bus. *	28.04	27.78	895	36		7.64	0.1988	0	10	
MR-3-02-2110	% Missed Repair Appointments - CO - Bus.	13.89	0.00	36	1		35.06	SS		0	
MR-4-02-2110	Mean Time To Repair - Loop Trouble - Bus.	13.58	15.18	895	36	18.17	3.09	-0.5152	0	5	
MR-4-03-2110	Mean Time To Repair - CO Trouble - Bus.	11.40	0.52	36	1	21.95	22.26	SS		0	
MR-4-06-2110	% Out of Service > 4 Hours - POTS - Bus *	73.30	86.21	693	29		8.38	-1.3661	-1	5	
MR-4-07-2110	% Out of Service > 12 Hours - POTS - Bus. *	40.84	37.93	693	29		9.32	0.4955	0	5	
MR-4-08-2110	% Out of Service > 24 Hours - POTS - Bus. *	12.41	6.90	693	29		6.25	1.2216	0	5	
MR-3-01-2120	% Missed Repair Appointments - Loop - Res. *	14.89	0.00	6,851	6		14.54	5.0000	0	10	
MR-3-02-2120	% Missed Repair Appointments - CO - Res.	10.37	NA	135						0	
MR-4-02-2120	Mean Time To Repair - Loop Trouble - Res.	29.00	25.02	6,851	6	22.64	9.25	0.4306	0	5	
MR-4-03-2120	Mean Time to Repair - CO Trouble - Res.	11.74	NA	135		18.65				0	
MR-4-06-2120	% Out of Service > 4 Hours - POTS - Res.	89.58	80.00	5,463	5		13.67	SS		0	
MR-4-07-2120	% Out of Service > 12 Hours - POTS - Res.	75.75	80.00	5,463	5		19.18	SS		0	
MR-4-08-2120	% Out of Service > 24 Hours - POTS - Res.	53.07	60.00	5,463	5		22.33	SS		0	
MR-5-01-2100	% Repeat Reports w/in 30 days - POTS *	14.84	9.30	7,927	43		5.44	1.2720	0	10	
BI Billing											
BI-1-02-1000	% DUF in 4 Business Days		100.00		513,873				0	5	
"NA" - No Activity or Results cannot be calculated due to zero in the Denominator "UD" - under development "SS" - Small Sample Totals											
									-1	203	-0.025

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance

* Stat and Performance score determined through permutation test

**Verizon New Hampshire
Performance Assurance Plan Report**

DSL

July-08

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt	Wgt'd Score		
		VZ	CLEC	VZ	CLEC						
PO-1-06-6020	Mechanized Loop Qualification - EDI	11.41	4.44		10		-6.96	0	5	0.000	
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00					0	5	0.000	
PO-1-06-6030	Mechanized Loop Qualification - CORBA	11.41	NA						0		
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		100.00					0	2	0.000	
PO-1-06-6050	Mechanized Loop Qualification - Web GUI	11.41	3.58		526		-7.83	0	5	0.000	
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00					0	2	0.000	
PO-8-01-6000	% On Time - Manual Loop Qualification		100.00		6			0	2	0.000	
PO-8-02-6000	% On Time - Engineering Record Request		NA						0		
OR Ordering											
OR-1-04-1341	% On Time LSRC - No Facility Check - 2W Digital -UNE/Resale	100.00			1			0	2	0.000	
OR-1-06-1341	% OT LSRC/ASRC - Facility Check - 2W Digital -UNE/Resale	NA							0		
OR-2-04-1341	% On Time LSR Rej - No Facility Check - 2W Digital -UNE/Resale	100.00			1			0	2	0.000	
OR-2-06-1341	% OT LSR/ASR Rej - Facility Check - 2W Digital -UNE/Resale	NA							0		
OR-1-04-3342	% On Time LSRC - No Facility Check - 2W xDSL Loops	100.00			1			0	5	0.000	
OR-1-06-3342	% On Time LSRC/ASRC - Facility Check - 2W xDSL Loops	NA							0		
OR-2-04-3342	% OT LSR Rej - No Facility Check - 2W xDSL Loops	NA							0		
OR-2-06-3342	% On Time LSR/ASR Rej - Facility Check - 2W xDSL Loops	NA							0		
OR-1-04-3340	% OT LSRC - No Facility Check - Line Share/Split	NA							0		
OR-1-06-3340	% On Time LSRC/ASRC - Facility Check - Line Share/Split	NA							0		
OR-2-04-3340	% OT LSR Rej - No Facility Check - Line Share/Split	NA							0		
OR-2-06-3340	% OT LSR/ASR Rej - Facility Check - Line Share/Split	NA							0		
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent	0.04			9,992			0	2	0.000	
OR-4-16-1000	% On Time PCN - 1 Business Day	99.48			9,992			0	2	0.000	
OR-4-17-1000	% Billing Completion Notifiers sent on time	98.65			9,992			0	2	0.000	
PR Provisioning											
PR-4-02-1341	Average Delay Days -Total -2W Digital -UNE/Resale	4.75	NA		4	6.85			2		
PR-4-04-1341	% Missed Appointment -Dispatch -2W Digital -UNE/Resale	42.86	0.00		7	6	27.53	SS		0	
PR-4-05-1341	% Missed Appointment -No Dispatch -2W Digital -UNE/Resale	0.00	NA		4					0	
PR-6-01-1341	% Install. Troubles w/in 30 Days -2W Digital -UNE/Resale *	8.36	16.67	2,249	6		11.31	-0.2303	0	2	0.000
PR-8-01-1341	% Open Orders In Hold Status >30 Days -2W Digital -UNE/Resale	0.00	0.00	12	6		0.00	SS		0	
PR-3-10-3342	% Comp w/in 6 Days (1-5 lines) Tot -2W xDSL Loops	100.00			50				0	10	0.000
PR-4-02-3342	Average Delay Days -Total -2W xDSL Loops	4.00	NA		3	1.73				0	
PR-4-14-3342	% Completed On Time -2W xDSL Loops	100.00			56				0	10	0.000
PR-6-01-3342	% Installation Troubles w/in 30 Days -2W xDSL Loops *	8.36	8.14	2,249	86		3.04	0.2216	0	15	0.000
PR-8-01-3342	% Open Orders in Hold Status >30 Days -2W xDSL Loops *	0.00	1.45	14	69		0.00	0.9594	0	5	0.000
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split	100.00			20				0	10	0.000
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split *	99.85	100.00	652	20		0.89	5.0000		0	
PR-4-02-3340	Average Delay Days -Total -Line Share/Split	2.18	NA		51	1.94				10	
PR-4-04-3340	% Missed Appointment -Dispatch -Line Share/Split	5.97	0.00	670	1		23.71	SS		0	
PR-4-05-3340	% Missed Appointment -No Dispatch -Line Share/Split *	0.42	0.00	1,185	22		1.39	5.0000	0	10	0.000
PR-6-01-3340	% Installation Troubles w/in 30 Days -Line Share/Split *	2.99	7.41	1,809	27		3.30	-0.8485	-1	15	-0.074
PR-8-01-3340	% Open Orders in Hold Status >30 Days -Line Share/Split *	0.16	0.00	1,863	23		0.84	5.0000	0	5	0.000
MR Maintenance & Repair											
MR-1-01-6050	Average Response Time - Create Trouble	7.96	3.46		1,464			-4.49	0	2	0.000
Stat. Score											
MR-3-01-1341	% Missed Repair Appt -Loop -2W Digital -UNE/Resale *	16.46	7.69	7,765	13		10.29	1.3013	0	2	0.000
MR-3-02-1341	% Missed Repair Appt -CO -2W Digital -UNE/Resale	13.14	NA	175						0	
MR-4-02-1341	Mean Time To Repair -Loop -2W Digital -UNE/Resale	27.30	13.92	7,765	13	23.42	6.50	2.0571	0	2	0.000
MR-4-03-1341	Mean Time To Repair -CO Trouble -2W Digital -UNE/Resale	12.92	NA	175		21.45				0	
MR-4-04-1341	% Cleared (all troubles) w/in 24 Hours -2W Digital -UNE/Resale *	50.16	92.31	7,940	13		13.88	3.6554	0	2	0.000
MR-4-07-1341	% Out of Service >12 Hours -2W Digital -UNE/Resale *	71.87	42.86	6,168	7		17.00	2.0182	0	2	0.000
MR-5-01-1341	% Repeat Reports w/in 30 Days -2w Digital -UNE/Resale *	14.85	23.08	7,940	13		9.87	-0.5165	0	2	0.000
MR-3-01-3342	% Missed Repair Appt -Loop -2W xDSL Loops *	16.46	5.88	7,765	34		6.37	2.1170	0	5	0.000
MR-3-02-3342	% Missed Repair Appointment -CO -2W xDSL Loops	15.38	0.00	65	4		18.59	SS		0	
MR-4-02-3342	Mean Time To Repair -Loop -2W xDSL Loops	27.30	17.01	7,765	34	23.42	4.03	2.5558	0	5	0.000
MR-4-03-3342	Mean Time To Repair -CO -2W xDSL Loops	14.14	2.66	65	4	22.25	11.46	SS		0	
MR-4-04-3342	% Cleared (all troubles) w/in 24 Hours -2W xDSL Loops *	49.71	86.84	7,830	38		8.13	5.0000	0	5	0.000
MR-4-07-3342	% Out of Service >12 Hours -2W xDSL Loops *	72.26	50.00	6,106	30		8.19	2.7741	0	10	0.000
MR-5-01-3342	% Repeat Reports w/in 30 Days -2W xDSL Loops *	14.85	5.26	7,940	38		5.78	2.1182	0	10	0.000
MR-3-01-3340	% Missed Repair Appointment -Loop -Line Share/Split	5.57	0.00	287	5		10.35	SS		0	
MR-3-02-3340	% Missed Repair Appointment -CO -Line Share/Split	0.00	0.00	18	1		0.00	SS		0	
MR-4-02-3340	Mean Time To Repair -Loop -Line Share/Split	20.42	8.14	287	5	#####	63.67	SS		0	
MR-4-03-3340	Mean Time To Repair -CO -Line Share/Split	10.89	18.47	18	1	11.76	12.08	SS		0	
MR-4-04-3340	% Cleared (all troubles) w/in 24 Hours -Line Share/Split *	89.84	100.00	305	6		12.46	5.0000	0	5	0.000
MR-4-07-3340	% Out of Service >12 Hours -Line Share/Split *	16.23	16.67	302	6		15.20	0.4065	0	10	0.000
MR-5-01-3340	% Repeat Reports w/in 30 Days -Line Share/Split *	22.95	0.00	305	6		17.34	5.0000	0	10	0.000

"NA" - No Activity or Results cannot be calculated due to zero in the Denominator "UD" - under development "SS" - Small Sample Totals -1 202 -0.074

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance

* Stat and Performance score determined through permutation test

**Verizon New Hampshire
Performance Assurance Plan Report**

TRUNKS

July-08

OR	Ordering	Performance		Observations		VZ	CLEC	VZ	CLEC	VZ	Standard Deviation	Perf. Score	Wgt.	Wgt. Score
		CLEC		VZ	CLEC									
OR-1-12-5020	% OT Firm Order Confirmations (<=192 Forecasted Trunks)	100.00			7							0	5	0.000
OR-1-13-5000	% On Time Design Layout Record	100.00			5							0	10	0.000
OR-1-19-5020	% On Time Response - Request for Inbound Augment (<=192)	NA											0	
OR-2-12-5020	% On Time Trunk ASR Reject	100.00			11							0	5	0.000
PR Provisioning														
PR-4-07-3540	% On Time Performance - LNP only		100.00				15					0	20	0.000
PR-4-15-5000	% On Time Provisioning - Trunks		100.00				316					0	20	0.000
PR-5-01-5000	% Missed Appointment - Facilities *	0.00	0.00			555	316		0.00	5.0000		0	5	0.000
PR-5-02-5000	% Orders Held for Facilities >15 Days *	0.00	0.00			555	316		0.00	5.0000		0	5	0.000
PR-6-01-5000	% Installation Troubles w/in 30 Days *	0.00	0.00			555	316		0.00	5.0000		0	10	0.000
PR-8-01-5000	% Open Orders in a Hold Status >30 Days	63.64	0.00			11	5		25.95	SS			0	
MR Maintenance & Repair														
MR-4-01-5000	Mean Time to Repair - Total	NA	NA										0	
MR-4-05-5000	% Out of Service >2 Hours	NA	NA										0	
MR-4-06-5000	% Out of Service >4 Hours	NA	NA										0	
MR-4-07-5000	% Out of Service >12 Hours	NA	NA										0	
MR-4-08-5000	% Out of Service >24 Hours	NA	NA										0	
MR-5-01-5000	% Repeat Reports w/in 30 Days	NA	NA										0	
NP Network Performance														
NP-1-03-5000	# of Final Trunk Groups Blocked 2 months		0									0	5	0.000
NP-1-04-5000	# of Final Trunk Groups Blocked 3 months		0									0	10	0.000
"NA" - No Activity or Results cannot be calculated due to zero in the Denominator												"UD" - under development		"SS" - Small Totals
												0	95	0.000

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance

* Stat and Performance score determined through permutation test

Verizon New Hampshire		July-08							
CRITICAL MEASURES		UNE-Platform	UNE-Loop	Resale	DSL	Trunks	Specials	Other	Total
PRE-ORDERING									
1	OSS Interface	\$0	\$0	\$0	\$0				\$0
	PO-1-06 Mechanized Loop Qualification - EDI								
	PO-1-06 Mechanized Loop Qualification - CORBA								
	PO-1-06 Mechanized Loop Qualification - Web GUI								
	PO-2-02 OSS Interface Availability - Prime - WPTS								
	PO-2-02 OSS Interface Availability - Prime - EDI								
	PO-2-02 OSS Interface Availability - Prime - CORBA								
	PO-2-02 OSS Interface Availability - Prime - Web GUI								
ORDERING									
2	% On Time Ordering Notification	\$0	\$0	\$0	\$0	\$0	\$0		\$0
	OR-1-02 % On Time LSRC - Flow Through								
	OR-1-04 % On Time LSRC - No Facility Check - 2W Digital -UNE/Resale								
	OR-1-04 % On Time LSRC - No Facility Check - 2W xDSL Loops								
	OR-1-04 % OT LSRC - No Facility Check - Line Share/Split								
	OR-1-12 % OT Firm Order Confirmations (<=192 Forecasted Trunks)								
	OR-1-13 % On Time Design Layout Record								
	OR-1-19 % On Time Response - Request for Inbound Augment (<=192)								
	OR-2-04 % On Time LSR Rej - No Facility Check - 2W Digital -UNE/Resale								
	OR-2-04 % OT LSR Rej - No Facility Check - 2W xDSL Loops								
	OR-2-04 % OT LSR Rej - No Facility Check - Line Share/Split								
	OR-4-16 % On Time PCN - 1 Business Day								
	OR-1-04 % OT LSRC -No Facil Ck(Elec.-No FT) -All Specials -UNE/Resale								
	OR-1-06 % OT LSRC/ASRC -Facil Ck(E -No FT) -All Specials -UNE/Resale								
	OR-2-04 % OT LSR Rej -No Facil Ck (Elec.-No FT) -UNE/Resale								
	OR-2-06 % OT LSR/ASR Reject -Facil Check (Electronic) -UNE/Resale								
PROVISIONING									
3	Installation Performance	\$0	\$0	\$0	\$9,937	\$0	\$0		\$9,937
	PR-3-01 % Completed in 1 Day (1-5 lines No Disp.)								
	PR-4-02 Average Delay Days - Total								
	PR-4-02 Average Delay Days -Total -2W Digital -UNE/Resale								
	PR-4-02 Average Delay Days -Total -2W xDSL Loops								
	PR-4-02 Average Delay Days -Total -Line Share/Split								
	PR-4-04 % Missed Appointments -Dispatch								
	PR-4-04 % Missed Appointment -Dispatch -2W Digital -UNE/Resale								
	PR-4-04 % Missed Appointment -Dispatch -Line Share/Split								
	PR-4-05 % Missed Appointments - No Dispatch								
	PR-4-05 % Missed Appointment -No Dispatch -2W Digital -UNE/Resale								
	PR-4-05 % Missed Appointment -No Dispatch -Line Share/Split								
	PR-4-14 % Completed On Time -2W xDSL Loops								
	PR-4-15 % On Time Provisioning - Trunks								
	PR-6-01 % Installation Troubles w/in 30 Days								
	PR-6-01 % Installation Troubles w/in 30 Days -2W Digital -UNE/Resale								
	PR-6-01 % Installation Troubles w/in 30 Days -2W xDSL Loops								
	PR-6-01 % Installation Troubles w/in 30 Days -Line Share/Split								
	PR-4-01 % Missed Appointment -VZ -DS0 -UNE/Resale				9,937				
	PR-4-01 % Missed Appointment -VZ -DS1 -UNE/Resale								
	PR-4-01 % Missed Appointment -VZ -DS3 -UNE/Resale								
	PR-4-01 % Missed Appointment -VZ -Other -UNE/Resale								
	PR-4-02 Average Delay Days - Total -UNE/Resale								
	PR-5-01 % Missed Appointment - Facilities -UNE/Resale								
	PR-5-02 % Orders Held for Facilities > 15 days -UNE/Resale								
	PR-6-01 % Installation Troubles within 30 days -UNE/Resale								
	PR-8-01 % Open Orders in a Hold Status > 30 Days -UNE/Resale								
	PR-4-01 % Missed Appointment - VZ - Total - EEL								
	PR-4-02 Average Delay Days - Total - EEL								
	PR-8-01 % Open Orders in a Hold Status >30 Days -EEL								
	PR-4-01 % Missed Appointment - VZ - Total - IOF								
	PR-4-02 Average Delay Days - IOF								
	PR-8-01 % Open Orders in a Hold Status >30 Days -IOF								
4	PR-4-07 % On Time Performance - LNP only					\$0			\$0
Hot Cut Performance									
5	Hot Cut Performance		\$41,775						\$41,775
	PR-6-02 % Installn Trbls w/in 7 days-Loop-Basic Hot Cut		41,775						
	PR-6-02 % Installn Trbls w/in 7 days-Loop-Lg Job Hot Cut								
	PR-6-02 % Installn Trbls w/in 7 days-Loop-Batch Hot Cut								
	PR-9-01 % On Time Performance-Loop-Basic Hot Cut								
	PR-9-01 % On Time Performance-Loop-Lg Job Hot Cut								
	PR-9-01 % On Time Performance-Loop-Batch Hot Cut								
MAINTENANCE									
6	Maintenance Performance	\$0	\$0	\$0	\$0	\$0	\$0		\$0
	MR-3-01 % Missed Repair Appointments - Loop - Bus.								
	MR-3-01 % Missed Repair Appointments - Loop - Res.								
	MR-3-01 % Missed Repair Appointments - Loop								
	MR-3-01 % Missed Repair Appt -Loop -2W Digital -UNE/Resale								
	MR-3-01 % Missed Repair Appt -Loop -2W xDSL Loops								
	MR-3-01 % Missed Repair Appointment -Loop -Line Share/Split								
	MR-3-02 % Missed Repair Appointment -CO -2W xDSL Loops								
	MR-4-03 Mean Time To Repair -CO -2W xDSL Loops								
	MR-4-04 % Cleared (all trbls) w/in 24hrs-2W Dig-UNE/Resale								
	MR-4-04 % Cleared (all troubles) w/in 24 Hours -2W xDSL Loops								
	MR-4-04 % Cleared (all troubles) w/in 24 Hours -Line Share/Split								
	MR-4-08 % Out of Service >24Hrs. - Bus.								
	MR-4-08 % Out of Service >24Hrs. - Res.								
	MR-4-08 % Out of Service >24Hrs. - Total								
	MR-5-01 % Repeat Reports within 30 Days								
	MR-5-01 % Repeat Reports w/in 30 Days -2w Digital -UNE/Resale								
	MR-5-01 % Repeat Reports w/in 30 Days -2W xDSL Loops								
	MR-5-01 % Repeat Reports w/in 30 Days -Line Share/Split								
	MR-4-01 Mean Time to Repair - nonDS0 & DS0 -UNE/Resale								
	MR-4-01 Mean Time to Repair - DS1 & DS3 -UNE/Resale								
	MR-4-06 % Out of Service > 4 Hours - nonDS0 & DS0 -UNE/Resale								
	MR-4-08 % Out of Service > 24 Hours - nonDS0 & DS0 -UNE/Resale								
	MR-4-06 % Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale								
	MR-4-08 % Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale								
	MR-5-01 % Repeat Reports w/in 30 days -UNE/Resale								
NETWORK PERFORMANCE									
7	NP-1-04 # of Final Trunk Groups Blocked 3 months					\$0			\$0
Collocation									
8	Collocation							\$0	\$0
	NP-2-01/2 % OT Response to Request for Collocation - Total								
	NP-2-05/6 % On Time - Physical Collocation - Total								
	NP-2-07/8 Average Delay Days - Total								
RESOLUTION PROCESS									
9	Resolution Process							\$0	\$0
	OR-10-01 % PON Exceptions Resolved w/in 3 Bus Days								
	OR-10-02 % PON Exceptions Resolved w/in 10 Bus Days								
	BI-3-04 % CLEC Billing Claims Acknwdgd w/ 2 Bus Days								
	BI-3-05 %CLEC Billing Claims Rsvld w/in 28 Cal. Days after Ack								
Total		\$0	\$41,775	\$0	\$9,937	\$0	\$0	\$0	\$51,711

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance

Performance Report for Critical Measure # 8 - Collocation

NP	Network Performance	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
NP-2-01/2	% OT Response to Request for Collocation - Total	100.00	5	0	5
NP-2-05/6	% On Time - Physical Collocation - Total	100.00	5	0	20
NP-2-07/8	Average Delay Days - Total	NA			10
					35

Performance Report for Critical Measure # 9 - Resolution Performance

Resolution Timeliness		CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
OR-10-01-100	% PON Exceptions Resolved w/in 3 Bus Days	100.00	27	0	5
OR-10-02-100	% PON Exceptions Resolved w/in 10 Bus Days	100.00	27	0	2
BI-3-04-1000	% CLEC Billing Claims Acknwldgd w/ 2 Bus Days	100.00	118	0	2
BI-3-05-1000	%CLEC Billing Claims Rslvd w/in 28 Cal. Days after Ack	100.00	21	0	20
					29

Performance Report for Critical Measures - Specials

OR	Ordering	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
OR-1-04-1200	% OT LSRC -No Facil Ck(Elec.-No FT) -All Specials -UNE/Resale	100.00	6	0	10
OR-1-06-1200	% OT LSRC/ASRC -Facil Ck(E -No FT) -All Specials -UNE/Resale	100.00	64	0	10
OR-2-04-1200	% OT LSR Rej -No Facil Ck (Elec.-No FT) -UNE/Resale	100.00	6	0	5
OR-2-06-1200	% OT LSR/ASR Reject -Facil Check (Electronic) -UNE/Resale	96.43	28	0	5

PR	Provisioning	VZ		VZ		Std Dev.	Sample Error	Stat. Score		
PR-4-01-1210	% Missed Appointment -VZ -DSO -UNE/Resale	21.43	0.00	14	2		31.02	SS		0
PR-4-01-1211	% Missed Appointment -VZ -DS1 -UNE/Resale *	17.95	15.09	39	53		8.10	0.6560	0	5
PR-4-01-1213	% Missed Appointment -VZ -DS3 -UNE/Resale	NA	0.00		1				0	0
PR-4-01-1214	% Missed Appointment -VZ -Other -UNE/Resale	NA	NA							0
PR-4-02-1200	Average Delay Days - Total -UNE/Resale	2.80	4.88	10	8	2.10	0.99	SS		0
PR-5-01-1200	% Missed Appointment - Facilities -UNE/Resale *	6.00	1.45	50	69		4.41	1.8957	0	20
PR-5-02-1200	% Orders Held for Facilities > 15 days -UNE/Resale *	0.00	0.00	50	69		0.00	5.0000	0	20
PR-6-01-1200	% Installation Troubles within 30 days -UNE/Resale *	2.38	1.39	84	72		2.45	1.0214	0	10
PR-8-01-1200	% Open Orders in a Hold Status > 30 Days -UNE/Resale *	0.00	0.00	53	56		0.00	5.0000	0	5
PR-4-01-3510	% Missed Appointment - VZ - Total - EEL *	17.95	30.77	39	13		12.29	-0.6114	0	10
PR-4-02-3510	Average Delay Days - Total - EEL	2.29	6.75	7	4	2.14	1.34	SS		0
PR-8-01-3510	% Open Orders in a Hold Status >30 Days -EEL *	0.00	0.00	39	13		0.00	5.0000	0	2
PR-4-01-3530	% Missed Appointment - VZ - Total - IOF	NA	0.00		4				0	0
PR-4-02-3530	Average Delay Days - IOF	NA	NA							0
PR-8-01-3530	% Open Orders in a Hold Status >30 Days -IOF	NA	0.00		4				0	0

MR	Maintenance & Repair									
MR-4-01-1216	Mean Time to Repair - nonDS0 & DS0 -UNE/Resale	8.95	4.31	67	4	8.59	4.42	SS		0
MR-4-01-1217	Mean Time to Repair - DS1 & DS3 -UNE/Resale	8.46	7.14	82	112	7.64	1.11	1.1869	0	5
MR-4-06-1216	% Out of Service > 4 Hours - nonDS0 & DS0 -UNE/Resale	68.18	50.00	66	4		23.98	SS		0
MR-4-08-1216	% Out of Service > 24 Hours - nonDS0 & DS0 -UNE/Resale	9.09	0.00	66	4		14.80	SS		0
MR-4-06-1217	% Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale *	67.95	61.82	78	110		6.91	1.0194	0	5
MR-4-08-1217	% Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale *	2.56	0.91	78	110		2.34	1.4772	0	5
MR-5-01-1200	% Repeat Reports w/in 30 days -UNE/Resale *	20.81	16.38	149	116		5.03	1.0726	0	10

"NA" - No Activity or Results cannot be calculated due to zero in the Denominator "UD" - under development "SS" - Small Sa Total 127

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance

* Stat and Performance score determined through permutation test

Special Provision - UNE Ordering

July-08

		% On Time	Observations	Market Adj.
OR-1-04-3320	% OT LSRC - No Facility Check - POTS	99.50	603	\$ -
OR-1-06-3320	% OT LSRC/ASRC - Facility Check - POTS	98.25	57	\$ -
OR-2-04-3320	% OT LSR Rej.- No Facility Check - POTS	99.38	161	\$ -
OR-2-06-3320	% OT LSR/ASR Rej. - Facility Check - POTS	100.00	28	\$ -

Total Market Adj* \$ -

* For allocation, any UNE Ordering market adjustment is combined with the MOE UNE market adjustment allocation.

UNE Platform allocation	40.00%	\$ -
UNE Loop allocation	60.00%	\$ -

Special Provision - UNE Flow Through

OR-5-01-3140 % Flow-Through Total-UNE POTS Platform					OR-5-03-3140 % Flow-Through Achieved-UNE POTS Platform				
Month	%	Observations			Month	%	Observations		
		Gross #	Flow-thru				Gross #	Flow-thru	
Jul-08	89.77	968	869		Jul-08	98.64	881	869	
Overall	89.77	968	869		Overall	98.64	881	869	

Market Adjustment * Calculated Quarterly

OR-5-01-3112 % Flow-Through Total-UNE POTS Loop					OR-5-03-3112 % Flow-Through Achieved-UNE POTS Loop				
Month	%	Observations			Month	%	Observations		
		Gross #	Flow-thru				Gross #	Flow-thru	
Jul-08	86.54	1,003	868		Jul-08	98.41	882	868	
Overall	86.54	1,003	868		Overall	98.41	882	868	

Market Adjustment * Calculated Quarterly

OR-5-01-3121 % Flow-Through Total-UNE Other					OR-5-03-3121 % Flow-Through Achieved-UNE Other				
Month	%	Observations			Month	%	Observations		
		Gross #	Flow-thru				Gross #	Flow-thru	
Jul-08	96.37	11,923	11,490		Jul-08	98.32	11,686	11,490	
Overall	96.37	11,923	11,490		Overall	98.32	11,686	11,490	

Market Adjustment * Calculated Quarterly

* For allocation, UNE-P and Other will be included with any UNE-P MOE market adjustment allocation and UNE-L with any UNE-L MOE market adjustment allocation.

Special Provision - Hot Cut - Loop Performance

		Current Month	Current Month	Prior Month	Prior Month
		CLEC	CLEC	CLEC	CLEC
		Performance	Observations	Performance	Observations
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut	99.44	178	99.31	145
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut	NA		100.00	42
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut	NA		NA	
PR-6-02-3520	% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut	2.21	497	0.84	358
PR-6-02-3523	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut	NA		0.00	194
PR-6-02-3525	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut	NA		NA	
		Performance	Observations	Performance	Observations
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC-CLEC	27.00	11	16.84	3
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC -VZ	21.75	144	18.59	130
		VZ Std Dev.	Stat Score	VZ Std Dev.	Stat Score
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC	16.54	-0.9905	15.79	0.1896

	Greater of -	Tier II (2 mo)	or Tier III (1mo)	Total
Market Adjustment for PR-6-02-3520 / PR-9-01-3520*	\$	-	\$	\$ -
Market Adjustment for PR-6-02-3523 / PR-9-01-3523*	\$	-	\$	\$ -
Market Adjustment for PR-6-02-3525 / PR-9-01-3525*	\$	-	\$	\$ -
Market Adjustment for PR-9-08-3533	\$	-	\$	\$ -

* For allocation purposes, any Hot Cut market adjustment is combined with the Critical measure market adjustment allocation.

Verizon New Hampshire

Change Control Assurance Plan

July-08

% On Time Observations Mrkt Adj.

PO-4-01-6660	% Change Management Notices sent on Time (type 3,4,5)	NA	NA	\$	-
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* Cumulative number of delay days greater than 8 standard Delay Days*

PO-4-03-6600	Change Management Notice Delay 8 plus Days (type 1-5)	NA		\$	-
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% Test Deck Wgt. Failure Test Deck Wgt.

PO-6-01-6000	% Software Validation	R3	R3	\$	-
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* Cumulative number of delay hours greater than 48 hour standard Delay Hours*

PO-7-04-6000	Delay Hours - Failed/Rejected Test Deck Transactions Transactions failed, no workaround	R3		\$	-
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Total Market Adjustment		\$	-
UNE Platform allocation	31.43%	\$	-
UNE Loop allocation	47.14%	\$	-
Resale allocation	7.14%	\$	-
DSL allocation	14.29%	\$	-

Verizon New Hampshire

PAP/CCAP Market Adjustment Summary

July-08

	Weighted Score	Market Adjustment
MODE OF ENTRY		
Unbundled Network Elements - Platform	-0.119	-
Unbundled Network Elements - Loop	-0.058	-
Resale	-0.025	-
Digital Subscriber Lines	-0.074	-
Trunks	0.000	-
Mode of Entry Total		-
# CRITICAL MEASURES		
1 OSS Interface		-
2 % On Time Ordering Notification		-
3 Installation Performance		\$ 9,937
4 % On Time Performance - LNP		-
5 Hot Cut Performance		\$ 41,775
6 Maintenance Performance		-
7 Final Trunk Groups Blocked		-
8 Collocation		-
9 Resolution Processes		-
Critical Measure Total		\$ 51,711
Individual Rule Payments:		
SPECIAL PROVISIONS		
UNE Ordering		-
UNE Flow Through		-
UNE Hot Cut Loop		-
Special Provision Total		-
CHANGE CONTROL		
Grand Total		\$ 51,711

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance

Verizon New Hampshire
Performance Assurance Plan Report

UNE Platform

July-08

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	Wgtd. Score		
		VZ	CLEC	VZ	CLEC						
PO-1-01-6020	Customer Service Record - EDI	0.06	3.89		190	3.82	0	2	0.000		
PO-1-03-6020	Address Validation -EDI	2.65	4.96		796	2.31	0	2	0.000		
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000		
PO-1-01-6030	Customer Service Record - CORBA	0.06	0.60		60	0.54	0	2	0.000		
PO-1-03-6030	Address Validation - CORBA	2.65	2.08		1,260	-0.57	0	2	0.000		
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		100.00				0	5	0.000		
PO-1-01-6050	Customer Service Record - Web GUI	0.06	0.79		3,120	0.73	0	2	0.000		
PO-1-03-6050	Address Validation - Web GUI	2.65	2.37		2,404	-0.28	0	2	0.000		
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5	0.000		
OR Ordering											
OR-1-02-3140	% On Time LSRC - Flow Through - Platform - 2hrs		100.00		869		0	10	0.000		
OR-2-02-3140	% On Time LSR Reject - Flow Through - Platform		100.00		149		0	5	0.000		
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.04		9,992		0	5	0.000		
OR-4-16-1000	% On Time PCN - 1 Business Day		99.48		9,992		0	5	0.000		
OR-4-17-1000	% Billing Completion Notifiers sent on time		98.65		9,992		0	5	0.000		
OR-5-03-3140	% Flow-Through Achieved-UNE POTS Platform		98.64		881		0	5	0.000		
OR-6-03-3140	% Accuracy - LSRC - Platform		0.00		110		0	5	0.000		
OR-1-04-3140	% OT LSRC - No Facility Check - Platform		98.70		77		0	5	0.000		
OR-1-06-3140	% OT LSRC/ASRC - Facility Check - Platform		94.74		19		0				
OR-2-04-3140	% OT LSR Rej. - No Facility Check - Platform		97.50		40		0	2	0.000		
OR-2-06-3140	% OT LSR/ASR Rej. - Facility Check - Platform		100.00		11		0	2	0.000		
PR Provisioning											
PR-3-01-3140	% Completed in 1 Day (1-5 Lines - No Disp) - Platform *	83.30	84.06	4,672	207	2.65	0.3630	0	5	0.000	
PR-4-05-3140	% Missed Appointment- VZ - No Dispatch - Platform *	0.04	0.00	10,284	500	0.09	5.0000	0	20	0.000	
PR-4-04-3140	% Missed Appointment - VZ - Dispatch - Platform *	8.55	2.78	1,696	72	3.36	2.2201	0	10	0.000	
PR-4-02-3100	Average Delay Days - Total - POTS	2.72	1.00	149	2	4.17	2.97	SS	0		
PR-5-01-3140	% Missed Appointment - Facilities - Platform *	1.24	0.00	1,696	72	1.33	5.0000	0	5	0.000	
PR-5-02-3140	% Orders Held for Facilities > 15 days - Platform *	0.18	0.00	1,696	72	0.50	5.0000	0	5	0.000	
PR-6-01-3140	% Installation Troubles within 30 days - Platform *	7.06	3.06	9,009	816	0.94	4.8856	0	10	0.000	
MR Maintenance & Repair											
MR-1-01-6050	Average Response Time - Create Trouble	7.96	3.46		1,464			-4.49	0	2	0.000
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	68.36	58.10		3,356			-10.26	0	2	0.000
Stat. Score											
MR-3-01-3144	% Missed Repair Appointments - Loop - Platform - Bus *	28.04	27.41	895	135	4.15	0.2460	0	10	0.000	
MR-3-02-3144	% Missed Repair Appointments - CO - Platform - Bus	13.89	33.33	36	3	20.78	SS		0		
MR-4-02-3144	Mean Time to Repair - Loop Trouble - Platform - Bus **	13.58	15.56	895	135	18.17	1.68	-1.1787	0	5	0.000
MR-4-03-3144	Mean Time to Repair - CO Trouble - Platform - Bus	11.40	12.46	36	3	21.95	13.19	SS		0	
MR-4-06-3144	% Out of Service >4 Hours - Platform - Bus *	73.30	82.00	693	100	4.73	-1.7764	-2	5	-0.048	
MR-4-07-3144	% Out of Service >12 Hours - Platform - Bus *	40.84	52.00	693	100	5.26	-1.9958	-2	5	-0.048	
MR-4-08-3144	% Out of Service > 24 Hours - Platform - Bus *	12.41	13.00	693	100	3.53	-0.0357	0	5	0.000	
MR-3-01-3145	% Missed Repair Appointments - Loop -Platform - Res *	14.89	10.60	6,851	151	2.93	1.6330	0	10	0.000	
MR-3-02-3145	% Missed Repair Appointments - CO - Platform - Res	10.37	0.00	135	2	21.72	SS		0		
MR-4-02-3145	Mean Time to Repair - Loop Trouble - Platform - Res	29.00	23.93	6,851	151	22.64	1.86	2.7253	0	5	0.000
MR-4-03-3145	Mean Time to Repair - CO Trouble - Platform - Res	11.74	10.71	135	2	18.65	13.28	SS		0	
MR-4-06-3145	% Out of Service >4 Hours - Platform - Res *	89.58	87.80	5,463	123	2.79	0.8018	0	5	0.000	
MR-4-07-3145	% Out of Service >12 Hours - Platform - Res *	75.75	72.36	5,463	123	3.91	0.9737	0	5	0.000	
MR-4-08-3145	% Out of Service > 24 Hours - Platform - Res *	53.07	44.72	5,463	123	4.55	1.9250	0	5	0.000	
MR-5-01-3140	% Repeat Reports w/in 30 days - Platform *	14.84	11.34	7,927	291	2.12	1.7802	0	10	0.000	
BI Billing											
BI-1-02-1000	% DUF in 4 Business Days		100.00		513,873				0	5	0.000
"NA" - No Activity or Results cannot be calculated due to zero in the Denominator "UD" - under development "SS" - Small San Totals											
									-4	210	-0.095

* Stat and Performance score determined through permutation test

** As per -1 Recapture Rule, the performance score adjusted to zero based on two additional months performance

**Verizon New Hampshire
Performance Assurance Plan Report**

UNE LOOP

July-08

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	Wgtd. Score			
		VZ	CLEC	VZ	CLEC							
PO-2-02-6010	OSS Interface Availability - Prime - WPTS		100.00				0	5	0.000			
PO-1-01-6020	Customer Service Record - EDI	0.06	3.89		190	3.82	0	2	0.000			
PO-1-03-6020	Address Validation - EDI	2.65	4.96		796	2.31	0	2	0.000			
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000			
PO-1-01-6030	Customer Service Record - CORBA	0.06	0.60		60	0.54	0	2	0.000			
PO-1-03-6030	Address Validation - CORBA	2.65	2.08		1,260	-0.57	0	2	0.000			
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		100.00				0	5	0.000			
PO-1-01-6050	Customer Service Record - Web GUI	0.06	0.79		3,120	0.73	0	2	0.000			
PO-1-03-6050	Address Validation - Web GUI	2.65	2.37		2,404	-0.28	0	2	0.000			
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5	0.000			
OR Ordering												
OR-1-02-3331	% On Time LSRC - Flow Thru - Loop/Pre-Qual - 2hrs	99.66			12,302		0	10	0.000			
OR-2-02-3331	% On Time LSR Reject - Flow Thru - Loop/Pre-Qual	99.14			1,508		0	5	0.000			
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent	0.04			9,992		0	2	0.000			
OR-4-16-1000	% On Time PCN - 1 Business Day	99.48			9,992		0	2	0.000			
OR-4-17-1000	% Billing Completion Notifiers sent on time	98.65			9,992		0	2	0.000			
OR-5-03-3112	% Flow-Through Achieved-UNE POTS Loop	98.41			882		0	5	0.000			
OR-6-03-3331	% Accuracy - LSRC - Loop	0.00			630		0	5	0.000			
OR-1-04-3331	% OT LSRC - No Facility Check - Loop/LNP	99.62			526		0	5	0.000			
OR-1-06-3331	% OT LSRC/ASRC - Facility Check - Loop/LNP	100.00			38		0	2	0.000			
OR-2-04-3331	% OT LSR Rej - No Facility Check - Loop/LNP	100.00			121		0	2	0.000			
OR-2-06-3331	% OT LSR/ASR Rej - Facility Check - Loop/LNP	100.00			17		0	2	0.000			
PR Provisioning												
PR-4-02-3100	Average Delay Days - Total - POTS	2.72	1.00	149	2	4.17	2.97	SS	0			
PR-4-04-3113	% Missed Appointment - VZ - Dispatch - Loop-New *	8.55	0.00	1,696	122		2.62	5.0000	0	20		
PR-5-01-3112	% Missed Appointment - Facilities - Loop *	1.24	0.00	1,696	122		1.04	5.0000	0	5		
PR-5-02-3112	% Orders Held for Facilities > 15 days - Loop *	0.18	0.00	1,696	122		0.39	5.0000	0	5		
PR-6-01-3113	% Installation Troubles within 30 days - Loop New *	8.36	7.08	2,249	240		1.88	0.7973	0	10		
PR-6-02-3520	% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut **		2.21		497				0	10		
PR-6-02-3523	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut		NA							0		
PR-6-02-3525	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut		NA							0		
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut		99.44		178				0	10		
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut		NA							0		
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut		NA							0		
PR-9-04-3525	% On Time Batch Due Date-Loop-Batch Hot Cut		NA							0		
MR Maintenance & Repair												
MR-1-01-6050	Average Response Time - Create Trouble	7.96	3.46		1,464			-4.49	0	2		
Stat. Score												
MR-3-01-3112	% Missed Repair Appointments - Loop - Loop *	16.40	12.01	7,755	308		2.15	2.1946	0	10		
MR-4-02-3112	Mean Time to Repair - Loop Trouble - Loop	27.23	15.63	7,755	308	22.72	1.32	5.0000	0	5		
MR-4-07-3112	% Out of Service > 12 Hours - Loop *	72.22	52.47	6,098	223		3.05	5.0000	0	5		
MR-4-08-3112	% Out of Service > 24 Hours - Loop *	48.80	14.35	6,098	223		3.41	5.0000	0	5		
MR-5-01-3112	% Repeat Reports w/in 30 days - Loop *	14.84	11.11	7,927	315		2.04	1.9663	0	10		
MR-3-02-3112	% Missed Repair Appointments - CO - Loop	12.70	0.00	63	4		17.17	SS		0		
MR-4-03-3112	Mean Time to Repair - CO Trouble - Loop	12.24	3.39	63	4	17.92	9.24	SS		0		
"NA" - No Activity or Results cannot be calculated due to zero in the Denominator "UD" - under development "SS" - Sm												
									Totals	0	171	0.000

* Stat and Performance score determined through permutation test

** As per -1 Recapture Rule, the performance score adjusted to zero based on two additional months performance

**Verizon New Hampshire
Performance Assurance Plan Report**

RESALE

July-08

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	Wgtd. Score		
		VZ	CLEC	VZ	CLEC						
PO-1-01-6020	Customer Service Record - EDI	0.06	3.89		190	3.82	0	2	0.000		
PO-1-03-6020	Address Validation - EDI	2.65	4.96		796	2.31	0	2	0.000		
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000		
PO-1-01-6050	Customer Service Record - Web GUI	0.06	0.79		3,120	0.73	0	2	0.000		
PO-1-03-6050	Address Validation - Web GUI	2.65	2.37		2,404	-0.28	0	2	0.000		
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5	0.000		
OR Ordering											
OR-1-02-2320	% On Time LSRC -Flow Thru -POTS/Pre-Qualified Complex -2hrs	99.18			122		0	10	0.000		
OR-2-02-2320	% On Time LSR Rej - Flow Thru - POTS/Pre-Qualified Complex	98.75			80		0	5	0.000		
OR-4-11-1000	% Completed Orders with neither a PCN or BCN Sent	0.04			9,992		0	5	0.000		
OR-4-16-1000	% On Time PCN - 1 Business Day	99.48			9,992		0	5	0.000		
OR-4-17-1000	% Billing Completion Notifiers sent on time	98.65			9,992		0	5	0.000		
OR-5-03-2000	% Flow Through - Achieved - POTS	95.35			129		0	10	0.000		
OR-6-03-2000	% Accuracy - LSRC	0.00			83		0	10	0.000		
OR-1-04-2320	% OT LSRC - No Facility Check - POTS/Pre-Qual Cmplx	100.00			47		0	5	0.000		
OR-1-06-2320	% OT LSRC/ASRC - Facility Check - POTS/Pre-Qual Cmplx	100.00			12		0	2	0.000		
OR-2-04-2320	% OT LSR Rej - No Facility Check - POTS/Pre-Qual Cmplx	100.00			23		0	2	0.000		
OR-2-06-2320	% OT LSR/ASR Rej - Facility Check - POTS/Pre-Qual Cmplx	100.00			12		0	2	0.000		
PR Provisioning											
PR-3-01-2100	% Completed in 1 Day (1-5 lines - No Disp) - POTS Total *	83.30	84.21	4,672	19		8.57	0.3510	0	5	0.000
PR-4-05-2100	% Missed Appointment- VZ - No Dispatch - POTS *	0.04	0.00	10,284	51		0.27	5.0000	0	20	0.000
PR-4-04-2100	% Missed Appointment - VZ - Dispatch - POTS *	8.55	3.85	1,696	26		5.53	1.2921	0	10	0.000
PR-4-02-2100	Average Delay Days - Total - POTS	2.72	14.00	149	1	4.17	4.18	SS		0	
PR-5-01-2100	% Missed Appointment - Facilities - POTS *	1.24	0.00	1,696	26		2.19	5.0000	0	5	0.000
PR-5-02-2100	% Orders Held for Facilities > 15 days - POTS *	0.18	0.00	1,696	26		0.83	5.0000	0	5	0.000
PR-6-01-2100	% Installation Troubles within 30 days - POTS *	7.06	2.33	9,009	172		1.97	2.9349	0	15	0.000
MR Maintenance & Repair											
MR-1-01-6050	Average Response Time - Create Trouble	7.96	3.46		1,464			-4.49	0	2	0.000
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	68.36	58.10		3,356			-10.26	0	2	0.000
Stat Score											
MR-3-01-2110	% Missed Repair Appointments - Loop - Bus. *	28.04	27.78	895	36		7.64	0.1988	0	10	0.000
MR-3-02-2110	% Missed Repair Appointments - CO - Bus.	13.89	0.00	36	1		35.06	SS		0	
MR-4-02-2110	Mean Time To Repair - Loop Trouble - Bus.	13.58	15.18	895	36	18.17	3.09	-0.5152	0	5	0.000
MR-4-03-2110	Mean Time To Repair - CO Trouble - Bus.	11.40	0.52	36	1	21.95	22.26	SS		0	
MR-4-06-2110	% Out of Service > 4 Hours - POTS - Bus * **	73.30	86.21	693	29		8.38	-1.3661	0	5	0.000
MR-4-07-2110	% Out of Service > 12 Hours - POTS - Bus. *	40.84	37.93	693	29		9.32	0.4955	0	5	0.000
MR-4-08-2110	% Out of Service > 24 Hours - POTS - Bus. *	12.41	6.90	693	29		6.25	1.2216	0	5	0.000
MR-3-01-2120	% Missed Repair Appointments - Loop - Res. *	14.89	0.00	6,851	6		14.54	5.0000	0	10	0.000
MR-3-02-2120	% Missed Repair Appointments - CO - Res.	10.37	NA	135						0	
MR-4-02-2120	Mean Time To Repair - Loop Trouble - Res.	29.00	25.02	6,851	6	22.64	9.25	0.4306	0	5	0.000
MR-4-03-2120	Mean Time to Repair - CO Trouble - Res.	11.74	NA	135		18.65				0	
MR-4-06-2120	% Out of Service > 4 Hours - POTS - Res.	89.58	80.00	5,463	5		13.67	SS		0	
MR-4-07-2120	% Out of Service > 12 Hours - POTS - Res.	75.75	80.00	5,463	5		19.18	SS		0	
MR-4-08-2120	% Out of Service > 24 Hours - POTS - Res.	53.07	60.00	5,463	5		22.33	SS		0	
MR-5-01-2100	% Repeat Reports w/in 30 days - POTS *	14.84	9.30	7,927	43		5.44	1.2720	0	10	0.000
BI Billing											
BI-1-02-1000	% DUF in 4 Business Days		100.00		513,873				0	5	0.000
"NA" - No Activity or Results cannot be calculated due to zero in the Denominator "UD" - under development "SS" - Small Sample Totals											
									0	203	0.000

* Stat and Performance score determined through permutation test

** As per -1 Recapture Rule, the performance score adjusted to zero based on two additional months performance

**Verizon New Hampshire
Performance Assurance Plan Report**

DSL

July-08

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt	Wgtd Score				
		VZ	CLEC	VZ	CLEC								
PO-1-06-6020	Mechanized Loop Qualification - EDI	11.41	4.44		10		-6.96	0	5	0.000			
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00					0	5	0.000			
PO-1-06-6030	Mechanized Loop Qualification - CORBA	11.41	NA						0				
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		100.00					0	2	0.000			
PO-1-06-6050	Mechanized Loop Qualification - Web GUI	11.41	3.58		526		-7.83	0	5	0.000			
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00					0	2	0.000			
PO-8-01-6000	% On Time - Manual Loop Qualification		100.00		6			0	2	0.000			
PO-8-02-6000	% On Time - Engineering Record Request		NA						0				
OR Ordering													
OR-1-04-1341	% On Time LSRC - No Facility Check - 2W Digital -UNE/Resale	100.00			1			0	2	0.000			
OR-1-06-1341	% OT LSRC/ASRC - Facility Check - 2W Digital -UNE/Resale	NA							0				
OR-2-04-1341	% On Time LSR Rej - No Facility Check - 2W Digital -UNE/Resale	100.00			1			0	2	0.000			
OR-2-06-1341	% OT LSR/ASR Rej - Facility Check - 2W Digital -UNE/Resale	NA							0				
OR-1-04-3342	% On Time LSRC - No Facility Check - 2W xDSL Loops	100.00			1			0	5	0.000			
OR-1-06-3342	% On Time LSRC/ASRC - Facility Check - 2W xDSL Loops	NA							0				
OR-2-04-3342	% OT LSR Rej - No Facility Check - 2W xDSL Loops	NA							0				
OR-2-06-3342	% On Time LSR/ASR Rej - Facility Check - 2W xDSL Loops	NA							0				
OR-1-04-3340	% OT LSRC - No Facility Check - Line Share/Split	NA							0				
OR-1-06-3340	% On Time LSRC/ASRC - Facility Check - Line Share/Split	NA							0				
OR-2-04-3340	% OT LSR Rej - No Facility Check - Line Share/Split	NA							0				
OR-2-06-3340	% OT LSR/ASR Rej - Facility Check - Line Share/Split	NA							0				
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent	0.04			9,992			0	2	0.000			
OR-4-16-1000	% On Time PCN - 1 Business Day	99.48			9,992			0	2	0.000			
OR-4-17-1000	% Billing Completion Notifiers sent on time	98.65			9,992			0	2	0.000			
PR Provisioning													
PR-4-02-1341	Average Delay Days -Total -2W Digital -UNE/Resale	4.75	NA		4	6.85			2				
PR-4-04-1341	% Missed Appointment -Dispatch -2W Digital -UNE/Resale	42.86	0.00		7	6	27.53	SS	0				
PR-4-05-1341	% Missed Appointment -No Dispatch -2W Digital -UNE/Resale	0.00	NA		4				0				
PR-6-01-1341	% Install. Troubles w/in 30 Days -2W Digital -UNE/Resale *	8.36	16.67	2,249	6		11.31	-0.2303	0	2			
PR-8-01-1341	% Open Orders In Hold Status >30 Days -2W Digital -UNE/Resale	0.00	0.00	12	6		0.00	SS	0				
PR-3-10-3342	% Comp w/in 6 Days (1-5 lines) Tot -2W xDSL Loops	100.00			50				0	10			
PR-4-02-3342	Average Delay Days -Total -2W xDSL Loops	4.00	NA		3	1.73			0				
PR-4-14-3342	% Completed On Time -2W xDSL Loops	100.00			56				0	10			
PR-6-01-3342	% Installation Troubles w/in 30 Days -2W xDSL Loops *	8.36	8.14	2,249	86		3.04	0.2216	0	15			
PR-8-01-3342	% Open Orders in Hold Status >30 Days -2W xDSL Loops *	0.00	1.45	14	69		0.00	0.9594	0	5			
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split	100.00			20				0	10			
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split *	99.85	100.00	652	20		0.89	5.0000	0	10			
PR-4-02-3340	Average Delay Days -Total -Line Share/Split	2.18	NA		51	1.94			10				
PR-4-04-3340	% Missed Appointment -Dispatch -Line Share/Split	5.97	0.00	670	1		23.71	SS	0				
PR-4-05-3340	% Missed Appointment -No Dispatch -Line Share/Split *	0.42	0.00	1,185	22		1.39	5.0000	0	10			
PR-6-01-3340	% Installation Troubles w/in 30 Days -Line Share/Split * **	2.99	7.41	1,809	27		3.30	-0.8485	0	15			
PR-8-01-3340	% Open Orders in Hold Status >30 Days -Line Share/Split *	0.16	0.00	1,863	23		0.84	5.0000	0	5			
MR Maintenance & Repair													
MR-1-01-6050	Average Response Time - Create Trouble	7.96	3.46		1,464			-4.49	0	2			
Stat. Score													
MR-3-01-1341	% Missed Repair Appt -Loop -2W Digital -UNE/Resale *	16.46	7.69	7,765	13		10.29	1.3013	0	2			
MR-3-02-1341	% Missed Repair Appt -CO -2W Digital -UNE/Resale	13.14	NA	175					0				
MR-4-02-1341	Mean Time To Repair -Loop -2W Digital -UNE/Resale	27.30	13.92	7,765	13	23.42	6.50	2.0571	0	2			
MR-4-03-1341	Mean Time To Repair -CO Trouble -2W Digital -UNE/Resale	12.92	NA	175		21.45			0				
MR-4-04-1341	% Cleared (all troubles) w/in 24 Hours -2W Digital -UNE/Resale *	50.16	92.31	7,940	13		13.88	3.6554	0	2			
MR-4-07-1341	% Out of Service >12 Hours -2W Digital -UNE/Resale *	71.87	42.86	6,168	7		17.00	2.0182	0	2			
MR-5-01-1341	% Repeat Reports w/in 30 Days -2w Digital -UNE/Resale *	14.85	23.08	7,940	13		9.87	-0.5165	0	2			
MR-3-01-3342	% Missed Repair Appt -Loop -2W xDSL Loops *	16.46	5.88	7,765	34		6.37	2.1170	0	5			
MR-3-02-3342	% Missed Repair Appointment -CO -2W xDSL Loops	15.38	0.00	65	4		18.59	SS	0				
MR-4-02-3342	Mean Time To Repair -Loop -2W xDSL Loops	27.30	17.01	7,765	34	23.42	4.03	2.5558	0	5			
MR-4-03-3342	Mean Time To Repair -CO -2W xDSL Loops	14.14	2.66	65	4	22.25	11.46	SS	0				
MR-4-04-3342	% Cleared (all troubles) w/in 24 Hours -2W xDSL Loops *	49.71	86.84	7,830	38		8.13	5.0000	0	5			
MR-4-07-3342	% Out of Service >12 Hours -2W xDSL Loops *	72.26	50.00	6,106	30		8.19	2.7741	0	10			
MR-5-01-3342	% Repeat Reports w/in 30 Days -2W xDSL Loops *	14.85	5.26	7,940	38		5.78	2.1182	0	10			
MR-3-01-3340	% Missed Repair Appointment -Loop -Line Share/Split	5.57	0.00	287	5		10.35	SS	0				
MR-3-02-3340	% Missed Repair Appointment -CO -Line Share/Split	0.00	0.00	18	1		0.00	SS	0				
MR-4-02-3340	Mean Time To Repair -Loop -Line Share/Split	20.42	8.14	287	5	#####	63.67	SS	0				
MR-4-03-3340	Mean Time To Repair -CO -Line Share/Split	10.89	18.47	18	1	11.76	12.08	SS	0				
MR-4-04-3340	% Cleared (all troubles) w/in 24 Hours -Line Share/Split *	89.84	100.00	305	6		12.46	5.0000	0	5			
MR-4-07-3340	% Out of Service >12 Hours -Line Share/Split *	16.23	16.67	302	6		15.20	0.4065	0	10			
MR-5-01-3340	% Repeat Reports w/in 30 Days -Line Share/Split *	22.95	0.00	305	6		17.34	5.0000	0	10			
"NA" - No Activity or Results cannot be calculated due to zero in the Denominator									"UD" - under development	"SS" - Small Sample Totals	0	202	0.000

* Stat and Performance score determined through permutation test

** As per -1 Recapture Rule, the performance score adjusted to zero based on two additional months performance

**Verizon New Hampshire
Performance Assurance Plan Report**

TRUNKS

July-08

OR	Ordering	Performance		Observations		VZ Standard Deviation	Perf. Score	Wgt.	Wgtd. Score				
		CLEC		VZ	CLEC								
OR-1-12-5020	% OT Firm Order Confirmations (<=192 Forecasted Trunks)	100.00			7		0	5	0.000				
OR-1-13-5000	% On Time Design Layout Record	100.00			5		0	10	0.000				
OR-1-19-5020	% On Time Response - Request for Inbound Augment (<=192)	NA						0					
OR-2-12-5020	% On Time Trunk ASR Reject	100.00			11		0	5	0.000				
PR Provisioning		VZ	CLEC	VZ	CLEC								
PR-4-07-3540	% On Time Performance - LNP only		100.00		15			0	20	0.000			
PR-4-15-5000	% On Time Provisioning - Trunks		100.00		316			0	20	0.000			
PR-5-01-5000	% Missed Appointment - Facilities *	0.00	0.00	555	316		0.00	5.0000	0	5	0.000		
PR-5-02-5000	% Orders Held for Facilities >15 Days *	0.00	0.00	555	316		0.00	5.0000	0	5	0.000		
PR-6-01-5000	% Installation Troubles w/in 30 Days *	0.00	0.00	555	316		0.00	5.0000	0	10	0.000		
PR-8-01-5000	% Open Orders in a Hold Status >30 Days	63.64	0.00	11	5		25.95	SS		0			
MR Maintenance & Repair													
MR-4-01-5000	Mean Time to Repair - Total	NA	NA							0			
MR-4-05-5000	% Out of Service >2 Hours	NA	NA							0			
MR-4-06-5000	% Out of Service >4 Hours	NA	NA							0			
MR-4-07-5000	% Out of Service >12 Hours	NA	NA							0			
MR-4-08-5000	% Out of Service >24 Hours	NA	NA							0			
MR-5-01-5000	% Repeat Reports w/in 30 Days	NA	NA							0			
NP Network Performance													
NP-1-03-5000	# of Final Trunk Groups Blocked 2 months		0							0	5	0.000	
NP-1-04-5000	# of Final Trunk Groups Blocked 3 months		0							0	10	0.000	
"NA" - No Activity or Results cannot be calculated due to zero in the Denominator							"UD" - under development		"SS" - Small Totals		0	95	0.000

* Stat and Performance score determined through permutation test

Verizon New Hampshire		July-08							
CRITICAL MEASURES		UNE-Platform	UNE-Loop	Resale	DSL	Trunks	Specials	Other	Total
PRE-ORDERING									
1	OSS Interface	\$0	\$0	\$0	\$0				\$0
	PO-1-06 Mechanized Loop Qualification - EDI								
	PO-1-06 Mechanized Loop Qualification - CORBA								
	PO-1-06 Mechanized Loop Qualification - Web GUI								
	PO-2-02 OSS Interface Availability - Prime - WPTS								
	PO-2-02 OSS Interface Availability - Prime - EDI								
	PO-2-02 OSS Interface Availability - Prime - CORBA								
	PO-2-02 OSS Interface Availability - Prime - Web GUI								
ORDERING									
2	% On Time Ordering Notification	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	OR-1-02 % On Time LSRC - Flow Through								
	OR-1-04 % On Time LSRC - No Facility Check - 2W Digital -UNE/Resale								
	OR-1-04 % On Time LSRC - No Facility Check - 2W xDSL Loops								
	OR-1-04 % OT LSRC - No Facility Check - Line Share/Spit								
	OR-1-12 % OT Firm Order Confirmations (<=192 Forecasted Trunks)								
	OR-1-13 % On Time Design Layout Record								
	OR-1-19 % On Time Response - Request for Inbound Augment (<=192)								
	OR-2-04 % On Time LSR Rej - No Facility Check - 2W Digital -UNE/Resale								
	OR-2-04 % OT LSR Rej - No Facility Check - 2W xDSL Loops								
	OR-2-04 % OT LSR Rej - No Facility Check - Line Share/Spit								
	OR-4-16 % On Time PCN - 1 Business Dav								
	OR-1-04 % OT LSRC -No Facil Ck/Elec.-No FT) -All Specials -UNE/Resale								
	OR-1-06 % OT LSRC/ASRC -Facil Ck/E -No FT) -All Specials -UNE/Resale								
	OR-2-04 % OT LSR Rej -No Facil Ck (Elec.-No FT) -UNE/Resale								
	OR-2-06 % OT LSR/ASR Reject -Facil Check (Electronic) -UNE/Resale								
PROVISIONING									
3	Installation Performance	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	PR-3-01 % Completed in 1 Day (1-5 lines No Disp.)								
	PR-4-02 Average Delay Days - Total								
	PR-4-02 Average Delay Days -Total -2W Digital -UNE/Resale								
	PR-4-02 Average Delay Days -Total -2W xDSL Loops								
	PR-4-02 Average Delay Days -Total -Line Share/Spit								
	PR-4-04 % Missed Appointments -Dispatch								
	PR-4-04 % Missed Appointment -Dispatch -2W Digital -UNE/Resale								
	PR-4-04 % Missed Appointment -Dispatch -Line Share/Spit								
	PR-4-05 % Missed Appointments - No Dispatch								
	PR-4-05 % Missed Appointment -No Dispatch -2W Digital -UNE/Resale								
	PR-4-05 % Missed Appointment -No Dispatch -Line Share/Spit								
	PR-4-14 % Completed On Time -2W xDSL Loops								
	PR-4-15 % On Time Provisioning - Trunks								
	PR-6-01 % Installation Troubles w/in 30 Days								
	PR-6-01 % Install. Troubles w/in 30 Days -2W Digital -UNE/Resale								
	PR-6-01 % Installation Troubles w/in 30 Days -2W xDSL Loops								
	PR-6-01 % Installation Troubles w/in 30 Days -Line Share/Spit								
	PR-4-01 % Missed Appointment -VZ -DS0 -UNE/Resale								
	PR-4-01 % Missed Appointment -VZ -DS1 -UNE/Resale								
	PR-4-01 % Missed Appointment -VZ -DS3 -UNE/Resale								
	PR-4-01 % Missed Appointment -VZ -Other -UNE/Resale								
	PR-4-02 Average Delay Days - Total -UNE/Resale								
	PR-5-01 % Missed Appointment - Facilities -UNE/Resale								
	PR-5-02 % Orders Held for Facilities > 15 days -UNE/Resale								
	PR-6-01 % Installation Troubles within 30 days -UNE/Resale								
	PR-8-01 % Open Orders in a Hold Status > 30 Days -UNE/Resale								
	PR-4-01 % Missed Appointment - VZ - Total - EEL								
	PR-4-02 Average Delay Days - Total - EEL								
	PR-8-01 % Open Orders in a Hold Status >30 Days -EEL								
	PR-4-01 % Missed Appointment - VZ - Total - IOF								
	PR-4-02 Average Delay Days - IOF								
	PR-8-01 % Open Orders in a Hold Status >30 Days -IOF								
4	PR-4-07 % On Time Performance - LNP only					\$0			\$0
Hot Cut Performance									
5	PR-6-02 % Installatn Trbls w/in 7 days-Loop-Basic Hot Cut		ADJ						\$0
	PR-6-02 % Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut								
	PR-6-02 % Installatn Trbls w/in 7 days-Loop-Batch Hot Cut								
	PR-9-01 % On Time Performance-Loop-Basic Hot Cut								
	PR-9-01 % On Time Performance-Loop-Lg Job Hot Cut								
	PR-9-01 % On Time Performance-Loop-Batch Hot Cut								
MAINTENANCE									
6	Maintenance Performance	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
	MR-3-01 % Missed Repair Appointments - Loop - Bus.								
	MR-3-01 % Missed Repair Appointments - Loop - Res.								
	MR-3-01 % Missed Repair Appointments - Loop								
	MR-3-01 % Missed Repair Appt -Loop -2W Digital -UNE/Resale								
	MR-3-01 % Missed Repair Appt -Loop -2W xDSL Loops								
	MR-3-01 % Missed Repair Appointment -Loop -Line Share/Spit								
	MR-3-02 % Missed Repair Appointment -CO -2W xDSL Loops								
	MR-4-03 Mean Time To Repair -CO -2W xDSL Loops								
	MR-4-04 % Cleared(all trbls) w/in 24hrs-2W Dig-UNE/Resale								
	MR-4-04 % Cleared (all troubles) w/in 24 Hours -2W xDSL Loops								
	MR-4-04 % Cleared (all troubles) w/in 24 Hours -Line Share/Spit								
	MR-4-08 % Out of Service >24Hrs. - Bus.								
	MR-4-08 % Out of Service >24Hrs. - Res.								
	MR-4-08 % Out of Service >24Hrs. - Total								
	MR-5-01 % Repeat Reports within 30 Days								
	MR-5-01 % Repeat Reports w/in 30 Days -2W Digital -UNE/Resale								
	MR-5-01 % Repeat Reports w/in 30 Days -2W xDSL Loops								
	MR-5-01 % Repeat Reports w/in 30 Days -Line Share/Spit								
	MR-4-01 Mean Time to Repair - nonDS0 & DS0 -UNE/Resale								
	MR-4-01 Mean Time to Repair - DS1 & DS3 -UNE/Resale								
	MR-4-06 % Out of Service > 4 Hours - nonDS0 & DS0 -UNE/Resale								
	MR-4-08 % Out of Service > 24 Hours - nonDS0 & DS0 -UNE/Resale								
	MR-4-06 % Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale								
	MR-4-08 % Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale								
	MR-5-01 % Repeat Reports w/in 30 days -UNE/Resale								
NETWORK PERFORMANCE									
7	NP-1-04 # of Final Trunk Groups Blocked 3 months					\$0			\$0
Collocation									
8	NP-2-01/2 % OT Response to Request for Collocation - Total							\$0	\$0
	NP-2-05/6 % On Time - Physical Collocation - Total								
	NP-2-07/8 Average Delay Days - Total								
RESOLUTION PROCESS									
9	Resolution Process							\$0	\$0
	OR-10-01 % PON Exceptions Resolved w/in 3 Bus Days								
	OR-10-02 % PON Exceptions Resolved w/in 10 Bus Days								
	BI-3-04 % CLEC Billing Claims Acknwdgd w/ 2 Bus Days								
	BI-3-05 %CLEC Billing Claims Rslvd w/in 28 Cal. Days after Ack								
Total		\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0

ADJ = As per -1 Recapture Rule,, the performance score adjusted to zero based on two additional months performance

Performance Report for Critical Measure # 8 - Collocation

NP	Network Performance	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
NP-2-01/2	% OT Response to Request for Collocation - Total	100.00	5	0	5
NP-2-05/6	% On Time - Physical Collocation - Total	100.00	5	0	20
NP-2-07/8	Average Delay Days - Total	NA			10
					35

Performance Report for Critical Measure # 9 - Resolution Performance

Resolution Timeliness		CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
OR-10-01-100	% PON Exceptions Resolved w/in 3 Bus Days	100.00	27	0	5
OR-10-02-100	% PON Exceptions Resolved w/in 10 Bus Days	100.00	27	0	2
BI-3-04-1000	% CLEC Billing Claims Acknwldgd w/ 2 Bus Days	100.00	118	0	2
BI-3-05-1000	%CLEC Billing Claims Rslvd w/in 28 Cal. Days after Ack	100.00	21	0	20
					29

Performance Report for Critical Measures - Specials

OR	Ordering	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
OR-1-04-1200	% OT LSRC -No Facil Ck(Elec.-No FT) -All Specials -UNE/Resale	100.00	6	0	10
OR-1-06-1200	% OT LSRC/ASRC -Facil Ck(E -No FT) -All Specials -UNE/Resale	100.00	64	0	10
OR-2-04-1200	% OT LSR Rej -No Facil Ck (Elec.-No FT) -UNE/Resale	100.00	6	0	5
OR-2-06-1200	% OT LSR/ASR Reject -Facil Check (Electronic) -UNE/Resale	96.43	28	0	5

PR	Provisioning	VZ		VZ		Std Dev.	Sample Error	Stat. Score		
PR-4-01-1210	% Missed Appointment -VZ -DSO -UNE/Resale	21.43	0.00	14	2		31.02	SS		0
PR-4-01-1211	% Missed Appointment -VZ -DS1 -UNE/Resale *	17.95	15.09	39	53		8.10	0.6560	0	5
PR-4-01-1213	% Missed Appointment -VZ -DS3 -UNE/Resale	NA	0.00		1				0	0
PR-4-01-1214	% Missed Appointment -VZ -Other -UNE/Resale	NA	NA							0
PR-4-02-1200	Average Delay Days - Total -UNE/Resale	2.80	4.88	10	8	2.10	0.99	SS		0
PR-5-01-1200	% Missed Appointment - Facilities -UNE/Resale *	6.00	1.45	50	69		4.41	1.8957	0	20
PR-5-02-1200	% Orders Held for Facilities > 15 days -UNE/Resale *	0.00	0.00	50	69		0.00	5.0000	0	20
PR-6-01-1200	% Installation Troubles within 30 days -UNE/Resale *	2.38	1.39	84	72		2.45	1.0214	0	10
PR-8-01-1200	% Open Orders in a Hold Status > 30 Days -UNE/Resale *	0.00	0.00	53	56		0.00	5.0000	0	5
PR-4-01-3510	% Missed Appointment - VZ - Total - EEL *	17.95	30.77	39	13		12.29	-0.6114	0	10
PR-4-02-3510	Average Delay Days - Total - EEL	2.29	6.75	7	4	2.14	1.34	SS		0
PR-8-01-3510	% Open Orders in a Hold Status >30 Days -EEL *	0.00	0.00	39	13		0.00	5.0000	0	2
PR-4-01-3530	% Missed Appointment - VZ - Total - IOF	NA	0.00		4				0	0
PR-4-02-3530	Average Delay Days - IOF	NA	NA							0
PR-8-01-3530	% Open Orders in a Hold Status >30 Days -IOF	NA	0.00		4				0	0

MR	Maintenance & Repair									
MR-4-01-1216	Mean Time to Repair - nonDS0 & DS0 -UNE/Resale	8.95	4.31	67	4	8.59	4.42	SS		0
MR-4-01-1217	Mean Time to Repair - DS1 & DS3 -UNE/Resale	8.46	7.14	82	112	7.64	1.11	1.1869	0	5
MR-4-06-1216	% Out of Service > 4 Hours - nonDS0 & DS0 -UNE/Resale	68.18	50.00	66	4		23.98	SS		0
MR-4-08-1216	% Out of Service > 24 Hours - nonDS0 & DS0 -UNE/Resale	9.09	0.00	66	4		14.80	SS		0
MR-4-06-1217	% Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale *	67.95	61.82	78	110		6.91	1.0194	0	5
MR-4-08-1217	% Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale *	2.56	0.91	78	110		2.34	1.4772	0	5
MR-5-01-1200	% Repeat Reports w/in 30 days -UNE/Resale *	20.81	16.38	149	116		5.03	1.0726	0	10

"NA" - No Activity or Results cannot be calculated due to zero in the Denominator "UD" - under development "SS" - Small Sa Total **127**

* Stat and Performance score determined through permutation test

Special Provision - UNE Ordering

July-08

		% On Time	Observations	Market Adj.
OR-1-04-3320	% OT LSRC - No Facility Check - POTS	99.50	603	\$ -
OR-1-06-3320	% OT LSRC/ASRC - Facility Check - POTS	98.25	57	\$ -
OR-2-04-3320	% OT LSR Rej.- No Facility Check - POTS	99.38	161	\$ -
OR-2-06-3320	% OT LSR/ASR Rej. - Facility Check - POTS	100.00	28	\$ -

Total Market Adj*	\$ -
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* For allocation, any UNE Ordering market adjustment is combined with the MOE UNE market adjustment allocation.

UNE Platform allocation	40.00%	\$ -
UNE Loop allocation	60.00%	\$ -

Special Provision - UNE Flow Through

OR-5-01-3140 % Flow-Through Total-UNE POTS Platform				OR-5-03-3140 % Flow-Through Achieved-UNE POTS Platform			
Month	%	Observations	Flow-thru	Month	%	Observations	Flow-thru
		Gross #				Gross #	
Jul-08	89.77	968	869	Jul-08	98.64	881	869
Overall	89.77	968	869	Overall	98.64	881	869

Market Adjustment *	Calculated Quarterly
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OR-5-01-3112 % Flow-Through Total-UNE POTS Loop				OR-5-03-3112 % Flow-Through Achieved-UNE POTS Loop			
Month	%	Observations	Flow-thru	Month	%	Observations	Flow-thru
		Gross #				Gross #	
Jul-08	86.54	1,003	868	Jul-08	98.41	882	868
Overall	86.54	1,003	868	Overall	98.41	882	868

Market Adjustment *	Calculated Quarterly
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OR-5-01-3121 % Flow-Through Total-UNE Other				OR-5-03-3121 % Flow-Through Achieved-UNE Other			
Month	%	Observations	Flow-thru	Month	%	Observations	Flow-thru
		Gross #				Gross #	
Jul-08	96.37	11,923	11,490	Jul-08	98.32	11,686	11,490
Overall	96.37	11,923	11,490	Overall	98.32	11,686	11,490

Market Adjustment *	Calculated Quarterly
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* For allocation, UNE-P and Other will be included with any UNE-P MOE market adjustment allocation and UNE-L with any UNE-L MOE market adjustment allocation.

Special Provision - Hot Cut - Loop Performance

		Current Month	Current Month	Prior Month	Prior Month
		CLEC	CLEC	CLEC	CLEC
		Performance	Observations	Performance	Observations
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut	99.44	178	99.31	145
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut	NA		100.00	42
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut	NA		NA	
PR-6-02-3520	% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut	2.21	497	0.84	358
PR-6-02-3523	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut	NA		0.00	194
PR-6-02-3525	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut	NA		NA	

		Performance	Observations	Performance	Observations
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC-CLEC	27.00	11	16.84	3
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC -VZ	21.75	144	18.59	130

		VZ Std Dev.	Stat Score	VZ Std Dev.	Stat Score
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC	16.54	-0.9905	15.79	0.1896

	Greater of -	Tier II (2 mo)	or	Tier III (1mo)	Total
Market Adjustment for PR-6-02-3520 / PR-9-01-3520*	\$	-	\$	-	\$ -
Market Adjustment for PR-6-02-3523 / PR-9-01-3523*	\$	-	\$	-	\$ -
Market Adjustment for PR-6-02-3525 / PR-9-01-3525*	\$	-	\$	-	\$ -
Market Adjustment for PR-9-08-3533	\$	-	\$	-	\$ -

* For allocation purposes, any Hot Cut market adjustment is combined with the Critical measure market adjustment allocation.

Verizon New Hampshire

Change Control Assurance Plan

July-08

% On Time Observations Mrkt Adj.

PO-4-01-6660	% Change Management Notices sent on Time (type 3,4,5)	NA	NA	\$	-
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* Cumulative number of delay days greater than 8 standard Delay Days*

PO-4-03-6600	Change Management Notice Delay 8 plus Days (type 1-5)	NA		\$	-
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% Test Deck Wgt. Failure Test Deck Wgt.

PO-6-01-6000	% Software Validation	R3	R3	\$	-
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* Cumulative number of delay hours greater than 48 hour standard Delay Hours*

PO-7-04-6000	Delay Hours - Failed/Rejected Test Deck Transactions Transactions failed, no workaround	R3		\$	-
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Total Market Adjustment		\$	-
UNE Platform allocation	31.43%	\$	-
UNE Loop allocation	47.14%	\$	-
Resale allocation	7.14%	\$	-
DSL allocation	14.29%	\$	-

Verizon New Hampshire

PAP/CCAP Market Adjustment Summary

July-08

		Weighted Score	Market Adjustment	
MODE OF ENTRY				
	Unbundled Network Elements - Platform	-0.095	-	
	Unbundled Network Elements - Loop	0.000	-	
	Resale	0.000	-	
	Digital Subscriber Lines	0.000	-	
	Trunks	0.000	-	
	Mode of Entry Total		-	-
# CRITICAL MEASURES				
1	OSS Interface		-	
2	% On Time Ordering Notification		-	
3	Installation Performance		-	
4	% On Time Performance - LNP		-	
5	Hot Cut Performance		-	
6	Maintenance Performance		-	
7	Final Trunk Groups Blocked		-	
8	Collocation		-	
9	Resolution Processes		-	
	Critical Measure Total		-	-
	Individual Rule Payments:		\$	1,062
SPECIAL PROVISIONS				
	UNE Ordering		-	
	UNE Flow Through		-	
	UNE Hot Cut Loop		-	
	Special Provision Total			-
CHANGE CONTROL				
	Grand Total		\$	1,062